

We Stand Behind Our Product.

With **SolidASSIST**, you'll receive technical support from our team of experts that care



"Consistently great service, always there to help us out!"

-Emano Declavasio, Gerdau Ameristeel

ENTITLEMENT:

SolidASSIST technical support services are complimentary for clients who maintain their maintenance contract or subscription with SolidCAD.

SERVICES INCLUDED:

- Live Technical Support for Autodesk Software Applications
- Installation Support for Stand-alone & Network Deployments
- Attend Workshops, Webinar & Lunch n' Learns
- Complimentary Workflow & Best Practice Consultation
- Support for Autodesk Account Website
- Contract & License Consolidation Services
- Fulfillment of Hard Copy Media (Subject to Autodesk shipping fees)

NEED HELP?

How to obtain SolidASSIST:



1-877-438-2231 Ext. 2



support@solidcad.ca



solidcad.ca/solidassist

9:00 am - 7:30 pm EST (4:30 pm PST)
Monday Through Friday Excluding
Holidays