

# Solving problems is what we do

*The staff at SolidCAD are awesome! They are extremely professional and a pleasure to work with. Any problems we had, they were able to quickly solve them. Excellent support.*

- Greg Rowe, TechniCAD

With SolidAssist, you'll receive technical support from our team of certified product experts who are squarely focused on keeping you up and running. Solving more than 2,500 cases every year, our specialists have the troubleshooting experience you can count on.

## ENTITLEMENT:

SolidAssist technical support services are available in both English and French in all provinces and territories across Canada. SolidAssist is complimentary for clients who maintain their maintenance or subscription contracts with SolidCAD.

## SERVICES INCLUDED:

- Live Technical Support for Autodesk Software Applications
- Installation Support for Stand-Alone & Network Deployments
- Attend Workshops, Webinar & Lunch n' Learns
- Complimentary Workflow & Best Practice Consultation
- Support for the Autodesk Subscription Website
- Contract & License Consolidation Services
- Fulfillment of Hard Copy Media (subject to Autodesk shipping fees).

## How to obtain SolidASSIST:



1.877.438.2231



support@solidcad.ca



solidcad.ca/solidassist

9:00 AM-7:30 PM EST  
(4:30 PM PST) Monday through  
Friday excluding holidays.

 **AUTODESK**  
Platinum Partner